

## How to Participate in the Charge Ready Home Program For SCE Customers

The primary method for eligible SCE customers to apply to the Charge Ready Home Program (CRH) is via the online portal. However, customers may also submit a paper application by visiting CRH's website [resource page](#), printing the "[Mail-In Enrollment Form](#)" and mailing it to the address listed at the bottom of the form.

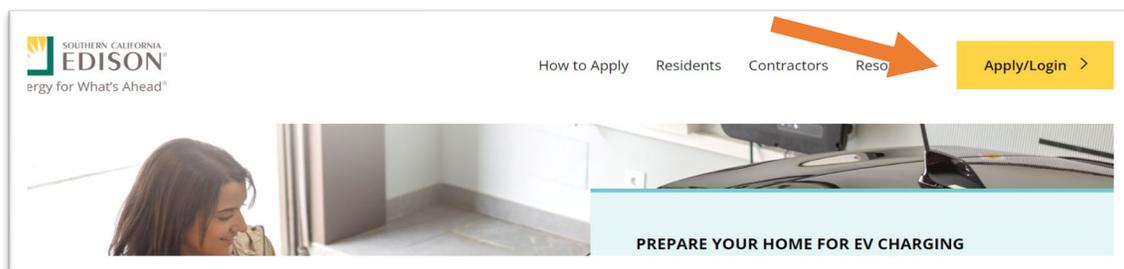
### Online Application Submission

Before starting your application, you must first create your Charge Ready Home (CRH) account online. You will then be able to apply, track, and monitor your CRH application from this account dashboard.

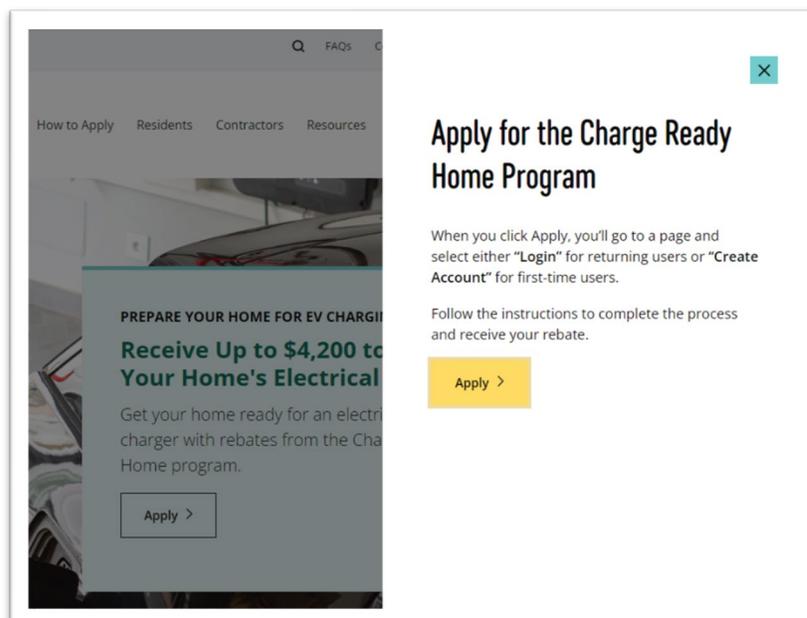
#### Step 1: Create Your Account

To create your account, go to the CRH homepage: <https://evhome.sce.com/>.

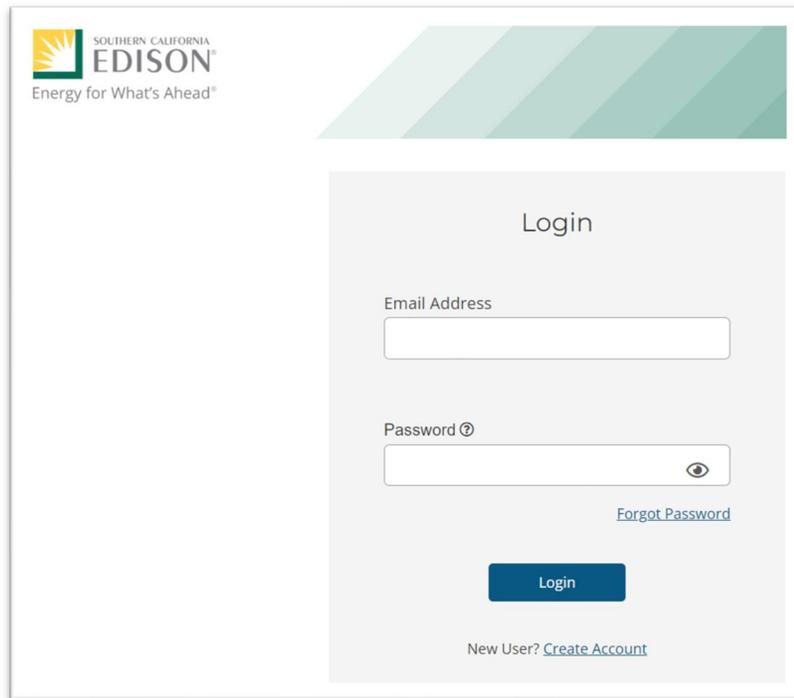
- Click on the yellow "Apply/Login" button at the top right-hand corner.



- A pop-up text panel will appear along with a yellow "Apply" button. Click "Apply" to access the CRH login portal.



- Once you are on the login page, select **“Create Account”** to set up your new account.



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### Login

Email Address

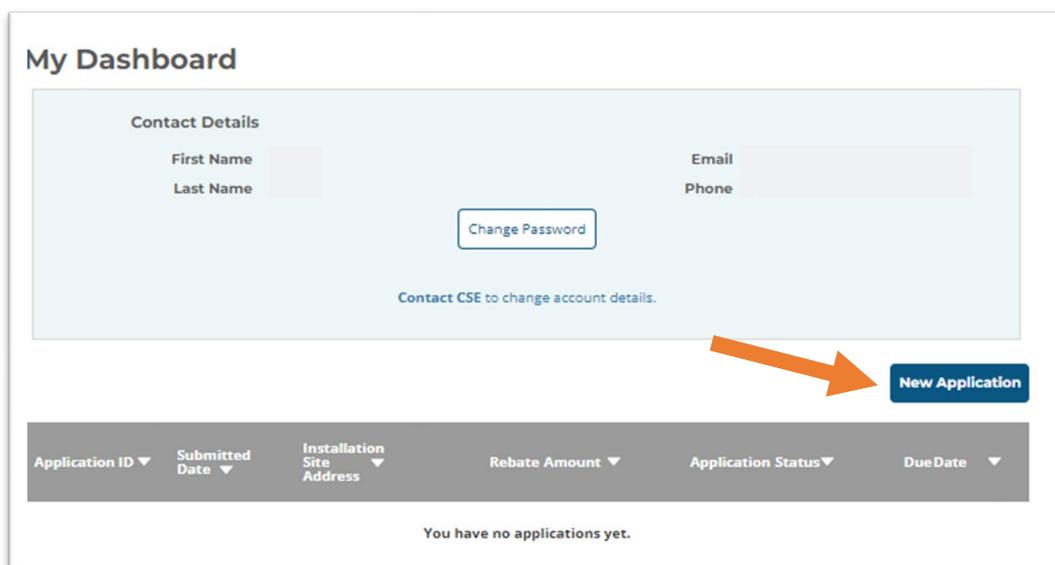
Password ⓘ  
 

[Forgot Password](#)

**Login**

New User? [Create Account](#)

- After successfully creating your account, you will be redirected to your account dashboard. You can start your application by clicking the **“New Application”** button.



### My Dashboard

**Contact Details**

First Name

Last Name

Email

Phone

**Change Password**

Contact CSE to change account details.

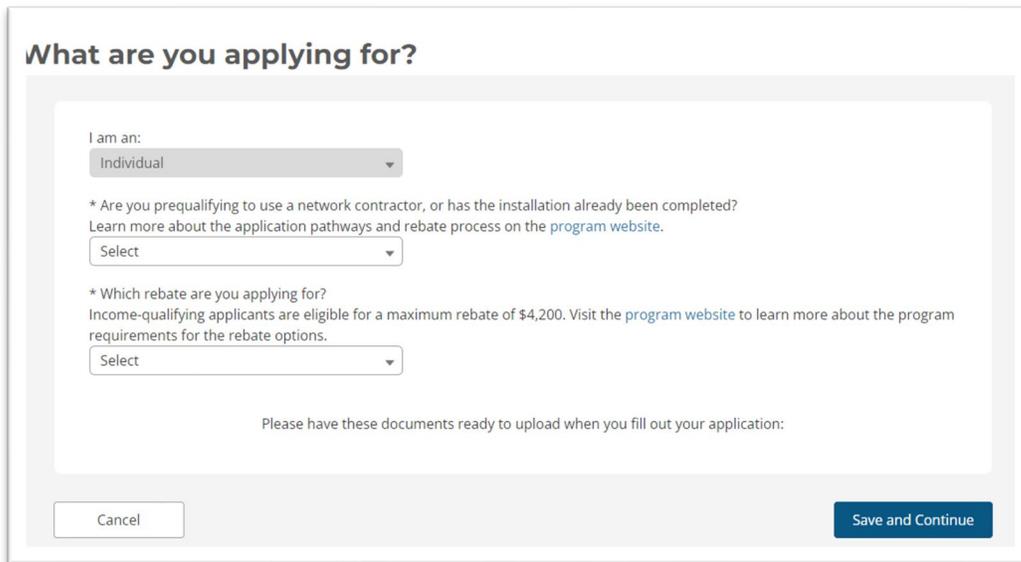
**New Application**

Application ID ▼	Submitted Date ▼	Installation Site Address ▼	Rebate Amount ▼	Application Status ▼	Due Date ▼
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You have no applications yet.

## Step 2: Start Your Application

To start your application, click the blue “New Application” button and follow the instructions to complete the resident eligibility process. The application will begin by asking which rebate type you are applying for.



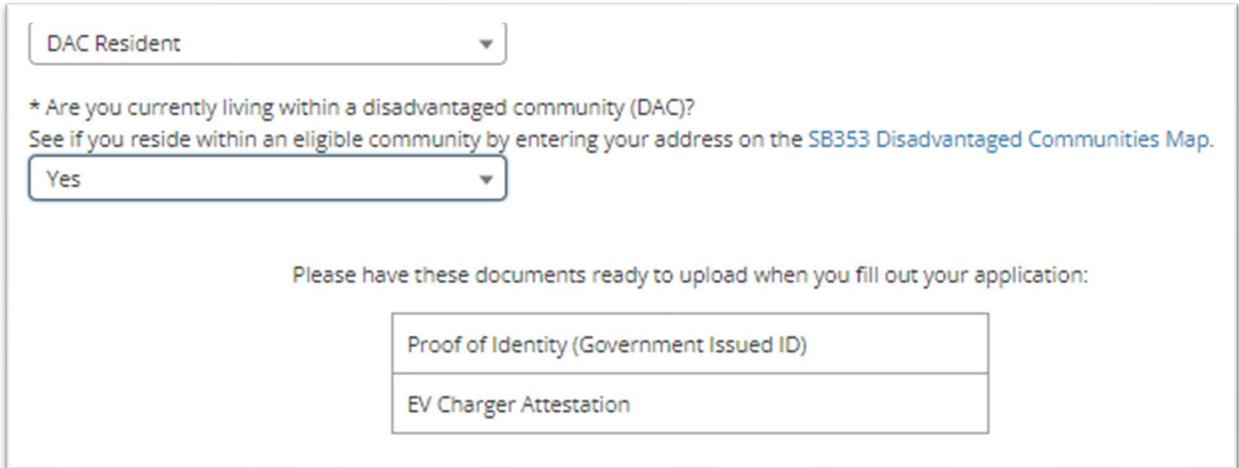
The screenshot shows a web form titled "What are you applying for?". It contains three main sections:

- I am an:** A dropdown menu with "Individual" selected.
- \* Are you prequalifying to use a network contractor, or has the installation already been completed?** A dropdown menu with "Select" selected. Below it is a link: "Learn more about the application pathways and rebate process on the [program website](#)."
- \* Which rebate are you applying for?** A dropdown menu with "Select" selected. Below it is text: "Income-qualifying applicants are eligible for a maximum rebate of \$4,200. Visit the [program website](#) to learn more about the program requirements for the rebate options."

At the bottom of the form, there is a note: "Please have these documents ready to upload when you fill out your application:". Below this note are two buttons: "Cancel" and "Save and Continue".

- As the individual residing in the home, you will always apply as an “Individual.”
- The second question is related to whether you are applying to prequalify for the program (applying for the rebate before starting the panel installation) or submitting a post-installation application (completed panel upgrade within the last six months).
  - If this is to prequalify for work to be done, choose “Prequalifying.”
  - Choose “Installation Complete” for completed upgrades.
- In the third question, you will choose either the income-qualified or geographic-based rebate.
  - **Please note the geographic-based rebate is categorized as the “DAC Resident” option and the different type of rebate you choose establishes the dollar amount you are applying for.**
  - You can find more information about which rebate to choose at [How to Apply](#).

- When choosing the geographic-based rebate, you can check your address against the [SB353 Disadvantaged Communities Map](#) to see if you are located within a DAC (Disadvantaged Community).



DAC Resident ▼

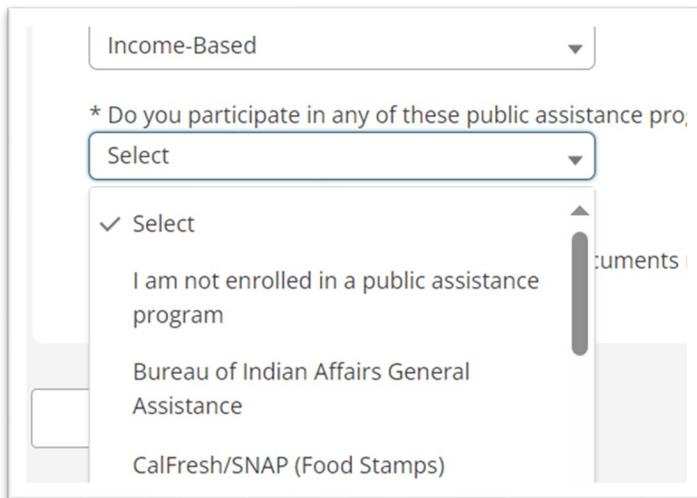
\* Are you currently living within a disadvantaged community (DAC)?  
See if you reside within an eligible community by entering your address on the [SB353 Disadvantaged Communities Map](#).

Yes ▼

Please have these documents ready to upload when you fill out your application:

- Proof of Identity (Government Issued ID)
- EV Charger Attestation

- When choosing the income-based rebate, you have two options. First, you can qualify by providing proof of participation in a qualifying assistance program. Alternatively, if you are not enrolled in any assistance programs but meet the accepted low-income criteria, you may choose “I am not enrolled in a public assistance program” and submit the required proof of low income.



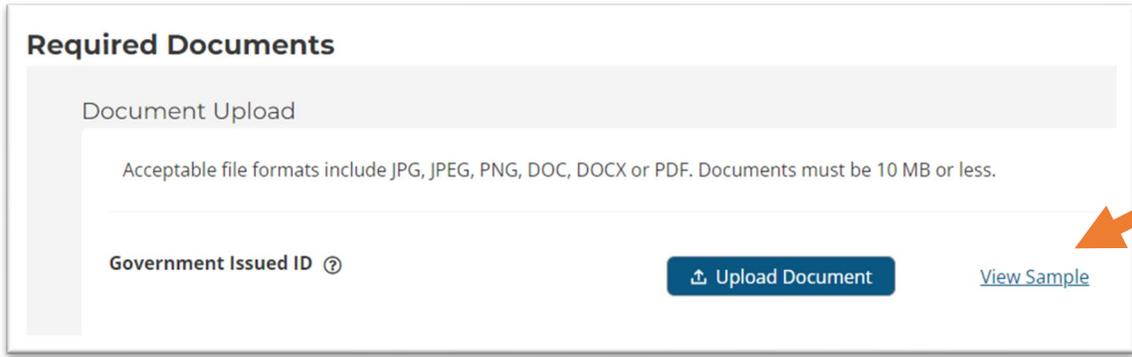
Income-Based ▼

\* Do you participate in any of these public assistance pro,  
Select ▼

- ✓ Select
- I am not enrolled in a public assistance program
- Bureau of Indian Affairs General Assistance
- CalFresh/SNAP (Food Stamps)

- Once you make your selections, be sure to hit “Save and Continue.”
- The next page will transition you to the terms and conditions stage. Please be sure to read the full terms and conditions before accepting, saving, and continuing.
- The next step will transition you to the “Installation Details” page. You will need to submit details about the applicant, installation, and property owner before saving and continuing. Ensure to enter all fields marked with an asterisk (\*) as you won’t be able to move to the next stage without completing these required fields.

- The following step will take you to the “Required Documents” page. Here, you will upload the required documents for your chosen rebate option. Keep in mind that different rebates may require you to upload different documents. If you are unsure about which documents to upload, click and view the sample documents located to the right of the upload button for an example.

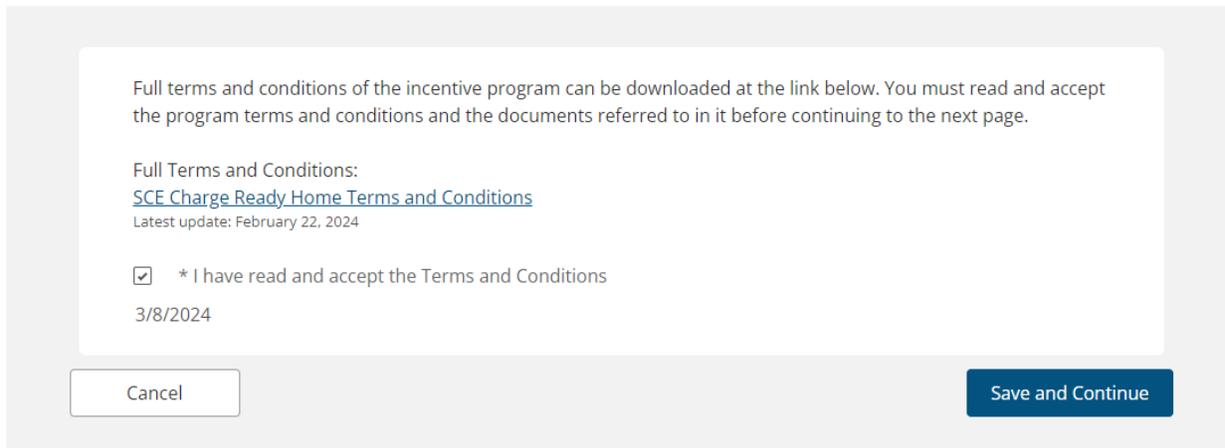


(Note: You can submit multiple files in each section)

### Step 3: Review Terms and Conditions

If this is a prequalification application, please be aware that both the resident and contractor have responsibilities in the application process. Please download and review the full terms and conditions. Then check the accept box before saving and continuing with the application.

#### Terms and Conditions



### Step 4: Installation and Property Owner Information

In the next section, the applicant will complete the installation details. This includes the applicant’s legal name and the installation site address.

This section also includes property owner information. If the applicant is a renter, complete this section with the property owner’s details. Tenants are eligible to receive a CRH rebate, but they are required to provide written approval for the electrical panel upgrade work from the property owner, in addition to



meeting the program's qualifying requirements. Please note that a copy of this agreement must be submitted to the program.

#### [Step 5: Review Application Details and Submit the Application](#)

The last step in the process is to review the application details to ensure all information entered is correct. Review the uploaded proof of documentation to ensure it is complete (the correct file and all pages were uploaded). Then save and submit the application.

#### **Contact Us:**

Charge Ready Home

(760) 307-8055